

We do not post event tickets. Your email confirmation is your entry ticket at the door.

Please take the opportunity to read the remainder of these terms and conditions carefully, followed by our [privacy policy](#). They set out the basis on which you engage with the CCA and how we process any personal data we collect from you, or that you provide to us.

For the purpose of the Data Protection Act 1998, the data controller is Cancel Cancer Africa (CCA) is a UK Charity 1165140. And operates these section of its program under the name CCA.

Cancel Cancer Africa is committed to protecting and respecting your privacy.

1. General

1.1. This agreement sets out the Cancel Cancer Africa (CCA) is a UK Charity 1165140 terms and conditions. By confirming your address details are correct using the ['Confirm'] button in the email you confirm you have understood and accepted these terms.

1.2. Whilst we are committed to causing no harm or loss to you or your property please read carefully through these terms carefully. You are unclear and need further information please [contact us](#).

2. Our responsibilities

2.1. We are committed to storing and processing your personal data and the Digital Image securely and safely and in accordance with our obligations under the Data Protection Act 1998.

2.2. In order to provide you with the CCA service and deliver your product; we will be using trusted and responsible third parties, which include our affiliated partner, our supply partner, and our delivery service providers. Please be aware that your decision to receive your product will mean that your you will be shared with our third party providers but only to the extent strictly necessary for your participation in the CCA service.

2.3. We know that your personal data are precious. Each of our third parties provides a level of security and safety that complies with the law and adequately protects your privacy. Once the product has been supplied to your information will be stored for a further 14-18 months, after which it will be deleted by each of our third parties.

Your decision to share your information.

3.1. Once you have received your order we cannot accept any liability for your decision to share this with any third party, any accident not reported prior to using the product with 90 days. Please ensure that you check the privacy terms

Colour and Image Quality of your product has been represented to the nearest as possible via our digital pictures.

4.1. We will make every effort to produce for you a special product, however for colour and image quality reasons we may:

4.1.1. make changes to the image size (in the unlikely event that we need to make any adjustments to the trim sizes or picture sizes we will do all we can to preserve the original look and feel of the advertised product);

4.1.2. make changes to the colour, so there may not be an exact colour match to the original image (and colours in the Pictures may not match exactly to the Digital Image when viewed on screen);

5. Delivery of your Product

5.1. Once you have confirmed that the postal address is correct your product will be processed and dispatched automatically. We are unable to suspend, hold, cancel or prevent the dispatch of your product once we have confirmed your postal address is correct.

5.2. We are unable to provide any guarantees as to how long it will take to process and make your product, which will be subject to current demand.

5.3. We can only deliver your product to a full postal address in the United Kingdom and the Republic of Ireland.

5.4. The product will be dispatched by [first class/second class] post by Royal Mail. We cannot give you any guarantee of delivery times and cannot accept any liability for any loss or damage caused to your product once it has been dispatched.

5.5 Event Tickets: We do not post paper tickets. **Your email confirmation is your entry ticket at the door.**

Product reviews

You may leave a review of a product on its specific product page. We will review product and publish product reviews within 6-10 working days of posting, and we will directly contact a customer where a review indicates a problem with a product.

If we choose not to post a review we may contact the customer via their CCA account to explain why. We reserve the right to edit or delete illegal or inappropriate content. We will not change a rating once set by a customer.

We reserve the right to use customer reviews (in full or part) in our marketing materials. These may include in-store, online, email and direct mail marketing.

Returns

We make every effort to ensure that your order is carefully despatched to you, and we hope that you're happy with your purchase. However, if you have any cause for dissatisfaction with your goods you may return them.

Items must be in their original condition, unworn and returned within 28 days of receiving them. [You should follow the link](#)

Right to cancel this agreement

Under the Consumer Contracts regulations 2013, you have the right to cancel your agreement with CCA within a period of 14 calendar days. This period begins the day after you receive the goods. Please contact us as soon as possible to notify us of your cancellation request.

If your order has already been dispatched then you will need to either refuse delivery or return the goods, [click here](#) for further details on our returns policy. Refunds will be processed within 14 days of receipt of the product. Goods must be returned before a refund will be processed and the product must be returned in its original condition.

Please contact us as soon as possible if you wish to cancel your agreement, you can do so by [writing to us](#), calling 0208 599 5829, or by completing our cancellation form here. Orders can only be cancelled before processing/despatch has begun.

How CCA can cancel this agreement

We reserve the right to cancel the order if:-

We have insufficient stock to fulfill your order

We are unable to obtain payment

We do not deliver to your area

A product fault or an error in the product description has been identified.

Ownership of rights

All rights, including copyright, in the text, graphics and layout of this website and in all software and software compilations are owned by, or licensed to, CCA.

You are not permitted, without our prior written consent, to copy, transmit, reproduce, publish, display, distribute, store, modify or adapt this website, its contents or underlying software, except for personal non-commercial use.

Accuracy of content

We have made every effort to ensure that the products are fairly described, that the product information is correct, and that the colours of our products are displayed as accurately as possible. However, as the actual colours you see will vary with the quality of your monitor, we cannot guarantee that your display will accurately reflect the colour of the product requested on delivery.

If, on receiving ordered goods, you have any cause for dissatisfaction you may return them via our Returns procedure, which is explained below.

We may establish general practices and limits concerning the use of the website and the services we provide, including limits to the size and number of any messages that have been sent, or the duration that any messages may be stored on our website. We are entitled to delete any material from our website at any time, and we will not be liable for deleting or not storing any material that you may transmit to us.

7. Copyright and other Intellectual Property Rights

7.2. All rights, including copyright, in the text, graphics and layout of the CCA service, the App or In-Store App and in all software and software compilations are owned by, or licensed to us.

7.3. You are not permitted, without our prior written consent, to copy, transmit, reproduce, publish, display, distribute, store, modify or adapt the CCA service, the App or In-Store App, its contents or underlying software.

7.4. CCA, the CA logo, and CCA Shoes are registered trademarks of Cancel Cancer Africa (CCA) UK Charity 1165140.

8. Liability

8.1. We do not limit or exclude our liability for death or personal injury caused by our negligence or fraud. Apart from that, we shall have no liability to you arising from or in connection with this agreement, including for: (i) your inability to use our products; or (ii) any loss or liability you incur; unless we have breached this agreement or a legal obligation we have to you that is not set out in this agreement.

8.2. Under no circumstances (including where we have breached this agreement or a legal obligation we have to you that is not set out in this agreement) shall we have any liability to you arising from or in connection with this agreement where we could not reasonably anticipate the type of loss you have suffered would occur because of our breach of this agreement or a legal obligation we have this is not set out in this agreement.

8.3. Subject always to clauses 8.1 - 8.2 above, our total liability to you, however it arises, shall not exceed £100.00 for any one incident and £200.00 for all claims in the aggregate in any 12 month period.

8.4. We consider the limitations and exclusions of liability set out in clauses 8.1 - 8.2 are fair and reasonable taking account of the charges that apply for your participation in the CCA services and the fact you have complete discretion as to whether or not to buy our products.

Availability

Our receipt of your offer to purchase our goods is subject to their availability. Our acknowledgment of order acceptance via the web or email is not a guarantee of delivery. If we are unable to deliver the goods which you have offered to purchase we will tell you as quickly as possible and a full refund will be given.

Please note that despatch estimates are not guaranteed and that despatch times should not be relied upon as such.

Pricing

CCA has taken every care in the preparation of the content of this website, in particular we try to ensure that all the prices shown on the website are accurate. Where a product's correct price is lower than that paid, we will refund the difference to you, and despatch your order in the usual way.

Where the correct price is higher you will have the option of proceeding with the order at the correct price, or cancelling the order. Where a reduced price is shown on sale, the item(s) have been on sale at the higher price for 28 days or more.

Reduced products will show the 'now price' and 'was price' with banners reflecting the discount level by £ off or % off. The reductions shown are reductions from the original ('was price') charged on the website.

Pricing and availability information is subject to change without notice.

All prices are quoted in UK pounds sterling. All prices are inclusive of VAT but do not include delivery charges. Some children's shoes are exempt of VAT.

How your order is processed

After you have placed an order with us, we will send an email acknowledgment of that order to your designated email address. This email is a confirmation and receipt of your order.

If after we have confirmed your order we discover any unforeseen reason as to why we cannot complete it, we will cancel your order, in full or in part, and advise you by email, text or phone call, and refund when necessary.

Payment

Payment can be made using the following major credit and debit cards: Visa, Mastercard, Maestro, and Electron. Payments can also be made via PayPal. Please note we no longer accept Solo as a method of payment.

Delivery

All deliveries are subject to stock availability and authorisation of your payment.

We can only deliver your order to your billing address. The delivery address must be in the UK, and hold a valid postcode. We do not deliver to Eire or BFPO addresses.

For home delivery, the delivery charge is the same, irrespective of the number of items ordered. (The maximum order you will be able to make is six items, of which no more than two sizes can be of the same style).

Standard Delivery

For mainland UK and Northern Ireland there is no delivery charge for orders placed. Delivery is within eight to fifteen working days for mainland UK and Northern Ireland, and within

fifteen-twenty days for outlying areas. Orders being delivered to the Channel islands will take between 12-14 days.

By providing us with your mobile phone number and email address when placing your order, our parcel carrier will be able to text/email you when your item is on its way.

Damage to your computer

CCA make every effort to ensure that this website is free from defects or viruses. It is your responsibility to ensure that you use the correct equipment when using the website, and to protect from anything that may damage it.

Links to other websites

We take no responsibility for the content or operation of third party websites that you may access following links from this website. We strongly advise that you read the [privacy policy](#) and terms and conditions relating to any third party websites that you visit.

We do not hold any responsibility for any site, or its content, that has chosen to link to us.

Password and security

If you use the site, you are responsible for maintaining the confidentiality of your account and password, and also for ensuring that unauthorised access to your account is prohibited.

You should take all necessary steps to ensure that your information is kept confidential to you and we would therefore recommend that you use a password unique to CCA. If you have reason to believe that this may have been compromised, please [contact us](#) immediately.